

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 12/14/2012	
NAME OF PROVIDER OR SUPPLIER ROSEWALK AT LUTHERWOODS				STREET ADDRESS, CITY, STATE, ZIP CODE 1301 N RITTER AVE INDIANAPOLIS, IN 46219			
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R0000	<p>This visit was for a State Residential Licensure Survey.</p> <p>Survey Dates: December 12, 13, and 14, 2012</p> <p>Facility Number: 011587 Provider Number: 011587 AIM Number: N/A</p> <p>Survey Team: Karina Gates BHS TC Courtney Mujic RN</p> <p>Census Bed Type: Residential: 96 Total: 96</p> <p>Census Payor Type: Other: 96 Total: 96</p> <p>Sample: 7</p> <p>These state findings are cited in accordance with 410 IAC 16.2.</p> <p>Quality review 12/19/12 by Suzanne Williams, RN</p>		R0000	<p>12/24/12 To Whom It May Concern: On December 14, 2012 a Health Survey was conducted at Rosewalk at Lutherwoods, Residential Care Facility. This letter is attached to the plan of correction, which does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or any violation of regulation. We are respectfully requesting that the attached plan of correction be considered the letter of credible allegation and requesting a desk review, in lieu of a Post Survey review. Thank you very much for your time and consideration. Sincerely, Michae I KalmasGeneral ManagerRosewalk at Lutherwoods</p>			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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R0187	<p>410 IAC 16.2-5-1.6(k) Physical Plant Standards - Deficiency (k) Hot water temperature for all bathing and hand washing facilities shall be controlled by an automatic control valve. Water temperature at point of use must be maintained between one hundred (100) degrees Fahrenheit and one hundred twenty (120) degrees Fahrenheit.</p> <p>Based on observation, interview, and record review, the facility failed to maintain water temperatures at point of use between 100 degrees Fahrenheit and 120 degrees Fahrenheit. This had the potential to affect 96 of 96 residents residing in the facility.</p> <p>Findings include:</p> <p>An environmental tour of the facility was conducted with the Maintenance Director, Maintenance Assistant, and General Manager on 12/13/12 at 1:00 p.m.</p> <p>The following hot water temperatures were observed:</p> <p>Resident #2's bathroom sink - 123.6 degrees Fahrenheit Resident #22's kitchenette sink - 121.8 degrees Fahrenheit Resident #21's kitchenette sink- 123.4 degrees Fahrenheit Resident #21's bathroom sink - 124.3</p>	R0187	<p>PLAN OF CORRECTION Rosewalk at Lutherwoods Residential</p> <p>The creation and submission of this Plan of Correction does not constitute an admission by this provider of any conclusion set forth in the statement of deficiencies, or of any violation of regulation.</p> <p>This provider respectfully requests that the 2567 Plan of Correction be considered the Letter of Credible Allegation and requests a <u>Desk Certification</u> <u>Review</u> on or after December 24, 2012.</p> <p><u>R-187</u></p> <p>The facility strives to ensure that the facility makes arrangements to ensure that hot water temperature for all bathing and hand washing shall be controlled by an automatic control valve. Water temperatures will be maintained between one hundred (100) degrees Fahrenheit and one hundred twenty (120)</p>		12/24/2012		

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	<p>degrees Fahrenheit Resident #96's kitchenette sink - 121.1 degrees Fahrenheit</p> <p>After retrieving the above temperatures, the thermometer located above the mixing valve in the storage room was observed at 122 degrees Fahrenheit. During an interview with the Maintenance Director and Maintenance Assistant at this time, both confirmed the thermometer indicated 122 degrees Fahrenheit. The Maintenance Director indicated his system for monitoring water temperatures was that he checked water temperatures of five random rooms on each of the facility's three floors daily, but did not log these temperatures. He indicated he wrote them down as he took temperatures on a piece of paper, undated. At this time, he searched his desk for documentation of the most recent water temperature tracking. He found a form entitled "Daily Water Temperatures." The form indicated, "Water temperatures should be taken and recorded daily. Randomly select the rooms or areas where water temperatures are to be read. Fill in the date in the <u>Date</u> column, the room number or area where the temperatures are being taken in the <u>Room #</u> column, and the</p>		<p>degrees Fahrenheit.</p> <p>New mixing valve was purchased and installed on 12/13/2012.</p> <p>Water temperatures are being monitored by Maintenance Supervisor/GM/Designee daily. How will you identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken?</p> <p>All residents have the potential to be affected. Water temps will be taken and logged to ensure temperatures are maintained.</p> <p>What corrective actions will be accomplished? ·Resident Rooms and Common Areas ·New mixing valve was purchased and installed on 12/13/2012. ·Facility will monitor water temperatures and log water temperatures daily to ensure appropriate temperatures are maintained. ·On 12/13/2012, Maintenance Supervisor was re-educated on water temperatures and water temperature monitoring, by GM. ·On 12/21/2012, Maintenance Assistant was re-educated on water temperatures and water temperature monitoring, by GM.</p>				

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	<p>actual temperature reading in the <u>Week</u> column, depending on which week of the month it is.</p> <p>Temperatures between 100-120 should be maintained in resident care areas." The last date on the log was "1-26-11." The Maintenance Director indicated he stopped logging water temperatures because, "I've never had a problem."</p> <p>On 12/13/12 at 2:40 p.m., the General Manager came into the conference room with a cup of crushed ice water to determine whether the thermometer used to retrieve the above mentioned water temperatures was accurately calibrated. The thermometer in question was placed into the ice water and indicated 32 degrees Fahrenheit.</p> <p>On 12/13/12 at 3:00 p.m., the following temperatures were observed:</p> <p>Resident #22's kitchenette sink - 123.6 degrees Fahrenheit Resident #22's bathroom sink - 126.5 degrees Fahrenheit Resident #78's bathroom sink - 124 degrees Fahrenheit</p> <p>On 12/13/12 at 3:17 p.m., another observation of the thermometer</p>			<p>What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur?</p> <p>The General Manager and Maintenance Supervisor installed a new water mixing valve on 12/13/2012.</p> <p>Maintenance Supervisor was re-educated on water temperatures and tracking them on a water temperature log on 12/13/2012, by GM.</p> <p>Maintenance Assistant was re-educated on water temperatures and tracking them on a water temperature log on 12/21/2012, by GM.</p> <p>Facility will monitor water temperatures in 3 rooms (1 per floor) and log water temperatures to ensure appropriate temperatures are maintained, daily.</p> <p>If concerns are noted, Maintenance Supervisor/GM/Designee will be notified immediately for corrective action.</p> <p>General Manager will review temperature log to ensure completed timely and appropriately.</p> <p>How will the corrective action(s) be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place?</p> <p>General Manager/Maintenance Supervisor/Designee will be auditing the water temperatures in 3 resident rooms (1 on each floor) and document the water temperatures on the water temperature log.</p>			

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	<p>located above the mixing valve in the storage room was observed and remained at 122 degrees Fahrenheit.</p> <p>During an interview with the General Manager on 12/13/12 at 3:30 p.m., he indicated the current mixing valve was 3 years old and a new mixing valve was ordered. He indicated the facility would monitor water temperatures overnight, inform the residents of the high water temperatures, and the problem would be fixed the following day.</p> <p>During another interview with the General Manager on 12/14/12 at 11:00 a.m., he indicated the new mixing valve came in, and the water temperatures were between 100 and 120 degrees Fahrenheit.</p> <p>On 12/14/12 at 11:20 a.m., the General Manager provided a copy of the "Picking Ticket" that indicated a "Tempcontrol cartridge" was ordered by and allocated to the facility on 12/13/12. He also provided a copy of the "Packing List" that indicated two digital thermometers were ordered and shipped to the facility on 12/13/12. A copy of the "Employee Coaching & Counseling" form was also provided and indicated, "What policy/procedure/performance action</p>				<p>The Safety Committee will review the audits and action plans will be developed, as needed, to ensure that no further issues arise from water temperatures being outside of guidelines.</p> <p>Audits will be completed by Maintenance Supervisor/GM/Designee daily for 1 month, and then x5 per week on-going. Audit results will be documented on the water temperature log.</p> <p>Completion Date: December 24, 2012</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/28/2012
FORM APPROVED
OMB NO. 0938-0391

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	was violated; or needs further education/training? -Water temp log." The form was signed by the Maintenance Director and the General Manager on 12/13/12.						